

WORK EXPERIENCE

Lead Marketing Designer HotSchedules Austin, TX, 2015 to Present

Freelance Designer Design Matters Studio Austin, TX, 2014 to Present

Retail Product Development Coordinator State Preservation Board Austin, TX, 2013 to 2014

Contract Graphic Designer 3Degrees Inc. San Francisco, CA, 2009 to 2012

Chemical Operations Specialist U.S. Army Ft. Hood, TX and Darmstadt, Germany, 2000 to 2004

EDUCATION

Master of Fine Arts in Design California College of the Arts San Francisco, CA, 2011

Bachelor of Arts in Visual Communication UC Davis Davis, CA, 2008

Chemical Operations Specialist U.S. Army Ft. Leonardwood, MO, 2000

LANGUAGE SKILLS

English Spanish German

ACHIEVEMENTS

Winner of "Startup Veteran's Hackathon", Hosted by TechCentral SF 2012

Speaker and Panelist, "Dynamic Women of Service", Women Veterans Leadership Conference, Sacramento, CA, 2012

> Recipient of 9 Military Medals (including the Army Commendation Medal and Achievement Medal) 2004

SKILLS

- 1. Responsive web design, web optimization, UX/UI
- **2.** FTP protocol, HTML5, CSS3
- **3.** Human centered design, design thinking, design research
- 4. Social media and blog development
- 5. Email and landing page design, digital marketing
- **6.** Brand strategy, brand guideline creation, logo design
- **7.** Presentation design, typography, color theory
- 8. Print design, off-set printing, photography
- **9.** Project management, productivity, ideation



SOFTWARE EXPERIENCE

Adobe Creative Suite CC (Illustrator, InDesign, Photoshop, Dreamweaver) Final Cut Pro, Google Suite, Microsoft Suite, WordPress, Kapost, Marketo, Pardot, SnapApp, Salesforce, InVision



















HOBBIES & INTERESTS

















PORTFOLIO & REFERENCES

Portfolio available at <u>www.iuliemendez.com</u>. View LinkedIn profile at <u>www.linkedin.com/in/mendezjulie</u>. References available upon request.



EDUCATION

- Master of Fine Arts in Design | California College of the Arts | San Francisco, CA, 2011
- Bachelor of Arts in Visual Communication | UC Davis | Davis, CA, 2008
- Chemical Operations Specialist | U.S. Army | Ft. Leonardwood, MO, 2000

SKILLS

- Brand strategy, brand guideline creation, logo design
- · Responsive web design, web optimization, UX/UI
- · Email and landing page design, digital marketing
- Social media and blog development
- · Mobile first mentality

- Human centered design, design thinking, design research
- Print design, off-set printing, photography
- Project management, productivity, ideation
- FTP protocol, HTML5, CSS3

WORK Experience

Lead Marketing Designer | HotSchedules | Austin, TX | 2015 to Present

- Lead and manage all aspects of the HotSchedules brand; work with UI/UX designers to ensure product and marketing designs are cohesive and meet brand guidelines
- Design marketing materials (including e-mails, newsletters, landing pages, & event graphics) that increase bookings from marketing sourced leads 60% YOY
- Design large sales presentations and content-intensive RFP's with very tight deadlines; continuously help win the business of multi-millon dollar clients
- · Actively manage projects with agencies, contractors, and vendors on a regular basis
- Directed and guided an agency in the redesign of <u>www.HotSchedules.com</u> in 2015; new design helped increase web traffic by 21% and session duration by 20%
- Developed the front end of www.help.hotschedules.com and ensured brand standards were met while bringing in over 30,000 visitors per month
- Led the graphic design efforts for the re-brand of *Red Book Connect* to *HotSchedules*; updated all of the marketing materials and designed over 20 new product logos
- Spearheaded, designed, implemented, and maintained <u>www.RedBookSolutions.com</u>; actively added landing pages, blog posts and forms

Freelance Designer | Design Matters Studio | Austin, TX | 2014 to Present

- Provide exceptional design services to individuals and small businesses owners; focus on brand development, print media design, WordPress customization, and project management
- Manage day-to-day operations of freelance business including sales, marketing, outreach, finance, customer service, technology, and project management
- Produced over 100 projects including logos, print ads, brochures, annual reports, posters, greeting cards, and web sites for clients in a variety of industries
- Designed all aspects of the *Design Matters Studio* identity, including logo, stationary, print and web site

Retail Product Development Coordinator | State Preservation Board | Austin, TX | 2013 to 2014

- Successfully integrated new retail products into market worth over \$251k
- Developed the branding and marketing materials for the 2013 Holiday Sale that sold over \$333k with e-commerce sales
- Successfully re-branded the *2013 Texas Ornament* marketing materials that increased sales by 31% for the year
- Strategized e-commerce and marketing ideas that resulted in \$87k in profit for online sales
- Trained staff members on project management software that increased quality, communication, and increased workflow for creative projects

WORK EXPERIENCE (Continued)

Contract Graphic Designer | 3Degrees Inc. | San Francisco, CA | 2009 to 2012

- Participated in the design of brand and multi-channel marketing for six of the nation's leading utility green power programs
- Worked with a minimum of 5 different style guidelines and handled up to 10 projects simultaneously with short deadlines
- Successfully designed posters, banners, bill inserts, brochures, and web site banners for clean energy and carbon reduction projects
- Maintained and followed 3Degrees' communications strategy, branding, messaging, and marketing materials

Chemical Operations Specialist | U.S. Army | Ft. Hood, TX and Darmstadt, Germany | 2000 to 2004

- Established, administered, trained and applied nuclear, biological, and chemical defense measures in a combat environment
- Trained over 300 soldiers on the prevention and protection of nuclear, chemical, and biological attacks
- Ensured the safety and maintenance of equipment valued over \$1.25 million dollars; prepared equipment for combat missions in Iraq
- Directed and escorted a 200 fuel truck-convoy with highly dangerous roadway conditions in a combat environment
- Responsible for the lives and safety of 5 soldiers on a daily basis during combat

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